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DEPARTMENT OF HEALTH AND HUMAN SERVICES PRINTED: 12/21/2017 CENTERS FOR MEDICARE & MEDICAID SERVICES FORM APPROVED STATEMENT OF DEFICIENCIES OMB NO 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AND PLAN OF CORRECTION (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY A. BUILDING 01 - MAIN BUILDING 01 COMPLETED POC #1 445160 B. WING NAME OF PROVIDER OR SUPPLIER 12/18/2017 STREET ADDRESS, CITY, STATE, ZIP CODE DIVERSICARE OF SMYRNA 200 MAYFIELD DRIVE SMYRNA, TN 37167 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PROVIDER'S PLAN OF CORRECTION PREFIX (X8) COMPLETION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY K 321 Hazardous Areas - Enclosure K 321 SS=D | CFR(8): NFPA 101 K321 A self-closing device was installed on the door of the Hazardous Areas - Enclosure 2012 EXISTING kitchen food storage room on 1.11.18. Hazardous areas are protected by a fire barrier having 1-hour fire resistance rating (with 3/4-hour All other doors that require a self-closing device or fire rated doors) or an automatic fire extinguishing automatic closing device were checked and no other system in accordance with 8.7.1. When the needed any additional devices. approved autometic fire extinguishing system option is used, the areas shall be separated from Dietary staff have been in serviced by the DSM and / other spaces by smoke resisting partitions and doors in accordance with 8.4. Doors shall be or Maintenance Manager on keeping the door free of self-closing or automatic-closing and permitted to any impediments from closing. The Mainteriance have nonrated or field-applied protective plates Manager will check doors as part of the center that do not exceed 48 inches from the bottom of monitoring program and include the documentation the door. Describe the floor and zone locations of within the program. hazardous areas that are deficient in REMARKS. Any concerns identified by the Maintenance Manager 19.3.2.1 during his monitoring rounds will be reviewed during Area Automatic Sprinkler the center QAPI for further intervention and/or Separation N/A follow up if needed. The QAPI is attended by the a, Boiler and Fuel-Fired Heater Rooms b. Laundries (larger than 100 square feet) Medical Director, Administrator, DNS, ADNS, Clinical c. Repelr, Maintenance, and Paint Shops Educator, Dietary Manager, Social Services, Activities d. Soiled Linen Rooms (exceeding 64 gallons) Director, Rehab Director, Maintenance Manager, e. Trash Collection Rooms (exceeding 64 gallons) CNA and Business Office Manager. f. Combustible Storage Rooms/Spaces (over 50 square feet) g Laboratories (if classified as Severe Hazard - see K322) This REQUIREMENT is not met as evidenced Based on observations, the facility failed to maintain their hazardous areas. The finding included:

LABORATORY DIRECTOR'S OR PROVIDERSUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(XG) DATE

FHU WHA Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosefule 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued

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Event ID: GH7821

Facility ID: TN7503

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DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES PRINTED: 12/21/2017 FORMAPPROVED STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA OMB NO. 0938-0391 AND PLAN OF CORRECTION (X2) MULTIPLE CONSTRUCTION IDENTIFICATION NUMBER: (X3) DATE SURVEY A BUILDING 01 . MAIN BUILDING 01 COMPLETED 445160 NAME OF PROVIDER OR SUPPLIER 12/18/2017 STREET ADDRESS, CITY, STATE, ZIP CODE DIVERSICARE OF SMYRNA 200 MAYFIELD DRIVE **SMYRNA, TN 37167** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PROVIDER'S PLAN OF CORRECTION REGULATORY OR LSC IDENTIFYING INFORMATION) (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE COMPLETION PREFIX TAQ DATE DEFICIENCY K 321 Continued From page 1 K 321 Observations on 12/18/2017 at 11:10 AM, revealed the kitchen food storage room was not self closing. NFPA 101, 19.3,2.1,5 (2012 Edition) The maintenance director was present for this finding which was later acknowledged by the maintenance director on 12/18/2017. Fire Alarm System - Testing and Maintenance K 345! K 345 K345 SS=D | CFR(s): NFPA 101 Fire Alarm System - Testing and Maintenance The required smoke sensitivity testing was completed A fire alarm system is tested and maintained in on 12.19.17 by outside vendor. accordance with an approved program complying with the requirements of NFPA 70, National The Maintenance Manager has entered a 2 year Electric Code, and NFPA 72, National Fire Alarm reminder into the center TELS system so that there and Signaling Code. Records of system acceptance, maintenance and testing are readily will be an automatic alert when the testing is available. required again. 9.7.5, 9.7.7, 9.7.8, and NFPA 25 The Maintenance Manager will report to the QAPI committee when the required testing is 90 days from being due. The Maintenance Manager has been inserviced by the administrator. The QAPI is attended This REQUIREMENT is not met as evidenced by the Medical Director, Administrator, DNS, ADNS, Based on observations, the facility falled to Clinical Educator, Dietary Manager, Social Services, maintain their fire alarm system in accordance Activities Director, Rehab Director, Maintenance with NFPA 72. Manager, CNA and Business Office Manager, The finding included: Document review on 12/18/2017 between 11:53 AM and 12:25 PM, revealed the facility could not provide documentation for a smoke sensitivity test within the last two years NFPA 101, 19.3,2.5,3(11) (2012 Edition), NFPA 72, 14.4.5.3.2 (2010 Edition)

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Event ID; GH7921

Facility ID: TN7803

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DEPARTMENT OF HEALTH AND HUMAN SERVICES PIRINTED: 12/21/2017 CENTERS FOR MEDICARE & MEDICAID SERVICES FORM APPROVED STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION 1980-869C ON BMO (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION IDENTIFICATION NUMBER: (X3) DATE SURVEY COMPLETED A. BUILDING D1 - MAIN BUILDING 01 446160 NAME OF PROVIDER OR SUPPLIER 12/18/2017 STREET ADDRESS, CITY, STATE, ZIP CODE DIVERSICARE OF SMYRNA 200 MAYFIELD DRIVE **SMYRNA, TN 37167** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PROVIDER'S PLAN OF CORRECTION COMPLETION DATE PREFIX TAG (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) K 345 Continued From page 2 K 345 The maintenance director was present for the findings, which was later acknowledged by the administrator during the exit conference on 12/18/2017. K919 K 919 | Electrical Equipment - Other K 919 SS=D | CFR(s): NFPA 101 The cord noted on the ice machine has been removed and replaced with a new power cord Electrical Equipment - Other following the manufacturer's recommendation and List in the REMARKS section any NFPA 98 Chapter 10, Electrical Equipment, requirements installed according to the manufacturer's Instructions that are not addressed by the provided K-Tags. on 1.16,18, but are deficient. This information, along with the applicable Life Safety Code or NFPA standard Any future equipment at the center will be installed citation, should be included on Form CMS-2567. per the manufacturer's recommendations and Chapter 10 (NFPA 99) This REQUIREMENT is not met as evidenced instructions. by: The Maintenance Manager has been in serviced by Based on observations, the facility failed to maintain their electrical equipment. the administrator about following the manufacturer's recommendations and guldelines. The finding included: Observation on 12/18/2017 at 11:13 AM, revealed an extension cord that was modified and used as a power cord for the ice machine. NFPA 101, 19.5.1.1 (2012 Edition), NFPA 101, 9.1.2 (2012 Edition), NFPA 70, 110.12 (2011 The maintenance director was present for the finding, which was later acknowledged by the administrator during the exit conference on 12/18/2017. Electrical Equipment - Power Cords and Extens K 920 K 920 CFR(s): NFPA 101 SS=0 1 Electrical Equipment - Power Cords and

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| | | & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA | 7 | | OMB NO | V APPROVI 2. 0938-03 | |
|--|---|--|---|---|--|---------------------------|--|
| DENTIFICATION NUMBER: | | DENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRLICTION A. BUILDING 01 - MAIN BUILDING 01 | | (X3) DATE SURVEY COMPLETED | | |
| | | B. WING | | | 8 | | |
| NAME OF PROVIDER OR SUPPLIER | | | STREET ADDRESS, CITY, STATE, ZIP COI | | 12/18/2017 | | |
| | ICARE OF SMYRNA | | 200 MAYFIELD DRIVE SMYRNA, TN 37167 | | | | |
| (X4) ID PREFIX TAG | | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL C IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO OROSS-REPERENCED TO THE APPR DEFICIENCY) | ILE OF | (X8) COMPLETIC DATE | |
| K 920 | Continued From page 3 | | K 920 | | • | 2/-1 | |
| The part of the pa | Extension Cords Power strips in a patient care vicinity are only used for components of movable patient-care-related electrical equipment (PCREE) assembles that have been assembled by qualified personnel and meet the conditions of 10.2.3.6, Power strips in the patient care vicinity may not be used for non-PCREE (e.g., personal electronics), except in long-term care resident rooms that do not use PCREE power strips for PCREE meet UL 1363A or UL 60601-1, Power strips for non-PCREE in the patient care rooms (outside of vicinity) meet UL 1363. In non-patient care rooms, power strips meet other UL standards. All power strips are used with general precautions. Extension cords are not used as a substitute for fixed wiring of a structure. Extension cords used temporarily are removed immediately upon completion of the purpose for which it was installed and meets the conditions of 10.2.4. 10.2.3.6 (NFPA 99), 10.2.4 (NFPA 99), 400-8 (NFPA 70), 590.3(D) (NFPA 70), TIA 12-5 This REQUIREMENT is not met as evidenced by: Based on observations, the facility failed to provide the proper power strips in patient care areas and extension cords being utilized for permanent use. The findings include: Observation on 12/18/2017 at 9:30 AM. evealed an oxygen concentrator plugged into an mapproved power strip in the North hall Therapy | | V 850 | After review for continued need Manager has replaced the power approved appropriate equipment. The Maintenance Manager will continued compliance during he maintenance rounds in the centidentified that may require any intervention will be reviewed wand at the center QAPI meeting monitoring for continued compattended by the Medical Director ONS, ADNS, Clinical Educator, Diservices, Activities Director, Reh | tenance Manager has removed all of the riate power strips. ew for continued need, the Maintenance has replaced the power strips with the appropriate equipment. Tenance Manager will monitor for compliance during his routine noce rounds in the center. Any concerns | | |

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| | MENT OF DEFICIENCIES | & MEDICAID SERVICES | | | FOR | M APPROVE |
| AND PLAN OF CORRECTION. | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER; | (X2) MULTIF | PLE CONSTRUCTION G 01 - MAIN BUILDING 01 | OMB NO 0938-039 (X3) DATE SURVEY COMPLETED 12/18/2017 | |
| 110.00 | 445160 | | B. WING | | | |
| I . | OF PROVIDER OR SUPPLIER RSIGARE OF SMYRNA | | | | | |
| PREF | IN AGNOTI DEFICIENCY | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | I ID PREFIX TAG | PROVIDER'S PLAN OF OORREC' (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPR DEFICIENCY) | A O DC | COMPLETION DATE |
| К 9 | 4. Observation on 12 revealed an extension projector in the training projector in the part of the projector in the part of the projector in the part of th | 2/18/2017 at 10:18 AM, on cord powering a nitor supply room. 2/18/2017 at 10:33 AM, on cord powering the ng room. 2/18/2017 at 10:35 AM, on cord (with a multiplug the sink in the Salon. 2/18/2017 at 11:17 AM, or cord powering the Direct chanlcal room. | K 920 | | | |
| | 8. Observation on 12/ revealed an extension room 411, NFPA 99, 10.2.4 (2012 | cord powering a TV in | | | | |
| | administrator during the 12/18/2017. | 4 | | | | |
| K 923 SS≃D | Gas Equipment - Cylind CFR(s): NFPA 101 | der and Container Storag | K 923 | | # 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 1 |
| | THE PROPERTY OF THE PROPERTY O | der and Container Storage 3,000 cubic feet esigned, constructed, and | | | | |

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES PRINTED: 12/21/2017 FORM APPROVED STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION OMB NO. 0938-0391 (X2) MULTIPLE CONSTRUCTION IDENTIFICATION NUMBER: (X3) DATE SURVEY A. BUILDING 01 - MAIN BUILDING 01 CCMPLETED 445160 B. WING NAME OF PROVIDER OR SUPPLIER 12/18/2017 STREET ADDRESS, CITY, STATE, ZIP CODE DIVERSICARE OF SMYRNA 200 MAYFIELD DRIVE SMYRNA, TN 37167 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PROVIDER'S PLAN OF CORRECTION REGULATORY OR LSC IDENTIFYING INFORMATION) TAG PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETION (X3) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) K 923 Continued From page 6 K923 ventilated in accordance with 5.1.3.3.2 and K 923 5,1,3,3,3, The oxygen cylinders stored in the closet have been >300 but <3,000 cubic feet removed and relocated to the central supply area in Storage locations are outdoors in an enclosure or within an enclosed interior space of non- or the center. limited- combustible construction, with door (or gates outdoors) that can be secured. Oxidizing The oxygen cylinders and cylinder holders have been gases are not stored with flammables, and are relocated to an area in central supply in excess of the separated from combustibles by 20 feet (5 feet if required 5 feet and are labeled appropriately. sprinklered) or enclosed in a cabinet of noncombustible construction having a minimum The Maintenance Manager and Central Supply staff 1/2 hr. fire protection rating. member will for continued compliance. Less than or equal to 300 cubic feet In a single smoke compartment, individual cylinders available for immediate use in patient If any additional interventions are required to care areas with an aggregate volume of less than continue compliance, the Maintenance Manager will or equal to 300 cubic feet are not required to be review with the Administrator and include in the stored in an enclosure. Cylinders must be center QAPI meeting. The QAPI is attended by the handled with precautions as specified in 11.6.2. A precautionary sign readable from 5 feet is on Medical Director, Administrator, DNS, ADNS, Clinical each door or gate of a cylinder storage room, Educator, Dietary Manager, Social Services, Activities where the sign includes the wording as a Director, Rehab Director, Maintenance Supervisor, minimum "CAUTION: OXIDIZING GAS(ES) CNA and Business Office Manager. STORED WITHIN NO SMOKING." Storage is planned so cylinders are used in order of which they are received from the supplier. Empty cylinders are segregated from full cylinders. When facility employs cylinders with integral pressure gauge, a threshold pressure considered empty is established. Empty cylinders are marked to avoid confusion. Cylinders stored in the open are protected from weather. 11.3.1, 11.3.2, 11.3.3, 11.3.4, 11.6.5 (NFPA 99) This REQUIREMENT is not met as evidenced by: Based on observations, the facility failed to properly store oxygen containers.

The finding included:

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES PRINTED: 12/21/2017 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FORMAPPROVED AND FLAN OF CORRECTION OMB NO. 0938-0391 (X2) MULTIPLE CONSTRUCTION A BUILDING 01 - MAIN BUILDING 01 (X3) DATE SURVEY COMPLETED NAME OF PROVIDER OR SUPPLIER 445180 B. WING STREET ADDRESS, CITY, STATE, ZIP GODE DIVERSICARE OF SMYRNA 12/18/2017 200 MAYFIELD DRIVE SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (X4) ID PREFIX SMYRNA, TN 37167 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE GROSS-REFERENCED TO THE APPROPRIATE TAG 10 PREFIX COMPLETION DATE TAG DEFICIENCY) K 923 | Continued From page 6 K 923 Observation on 2/18/2017 at 11:21 AM, revealed oxygen stored in the hallway closet by central supply within 5 ft of combustible materials. NFPA 101, 19.3.2.4 (2012 Edition), NFPA 99, 11.3,2.3 (2012 Edition) The maintenance director was present for the finding which was later acknowledged by the administrator during the exit conference eon 12/188/2017.

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Event ID: GH7821

Facility ID: TN7503

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